# Business Case Justification Categories

1. **Business Solutions**
   * Competitive Advantage
   * Customer’s Cycle Time Reduction
   * Customer’s Quality Improvements
   * Customer’s Service Improvements
   * Enabling New Business Solutions/Services
   * Improved Decision Making
   * Integration of Business Solutions
   * Strategic Architectures
   * Increased Revenue
   * Decreased business costs
   * Other
2. **Growth Enablement**
   * Centralised Control
   * Decentralised Control
   * Connectivity
   * Consolidation of IT Infrastructure
   * Constraint Relief
   * Increased IT Capacity or Performance
   * Documentation Management
   * Other
3. **End User Productivity**
   * Solution Availability
   * Automation of Manual Tasks
   * Improved End User Response Time
   * Interoperability
   * Improved End User Productivity
   * User Friendly Interface
   * Other
4. **IT/ Systems Management**
   * Administrator Productivity
   * Application Developer Productivity
   * Auditability
   * Automated Operations
   * Improved Systems Availability
   * Operations Productivity
   * Security
   * Other
5. **Investment Protection**
   * Backup and Recovery
   * Disaster Recovery
   * Industry Standards
   * Upgradeability
   * Portability
   * Regulatory (mandated)
   * Other