# Business Case Justification Categories

1. **Business Solutions**
	* Competitive Advantage
	* Customer’s Cycle Time Reduction
	* Customer’s Quality Improvements
	* Customer’s Service Improvements
	* Enabling New Business Solutions/Services
	* Improved Decision Making
	* Integration of Business Solutions
	* Strategic Architectures
	* Increased Revenue
	* Decreased business costs
	* Other
2. **Growth Enablement**
	* Centralised Control
	* Decentralised Control
	* Connectivity
	* Consolidation of IT Infrastructure
	* Constraint Relief
	* Increased IT Capacity or Performance
	* Documentation Management
	* Other
3. **End User Productivity**
	* Solution Availability
	* Automation of Manual Tasks
	* Improved End User Response Time
	* Interoperability
	* Improved End User Productivity
	* User Friendly Interface
	* Other
4. **IT/ Systems Management**
	* Administrator Productivity
	* Application Developer Productivity
	* Auditability
	* Automated Operations
	* Improved Systems Availability
	* Operations Productivity
	* Security
	* Other
5. **Investment Protection**
	* Backup and Recovery
	* Disaster Recovery
	* Industry Standards
	* Upgradeability
	* Portability
	* Regulatory (mandated)
	* Other