BUSINESS PROCESS MODELLING

COURSE CODE

6052

COURSE COSTS

contact us for details

DURATION & LOCATION

2 days - online and onsite*

*min of 8 for onsite delivery

DEVELOPMENT UNITS

14

PRE-REQUISITES

None

AUDIENCE

This course is designed to be of benefit to business analysts, project managers, project team leaders and general business staff.

DESCRIPTION

To harness the work done in organizations, and to increase productivity, it is essential to understand how to model and improve business processes. This course explores the need for modelling business processes; the essential steps to process modelling and policy creation and the critical success factors for making the effort successful. It provides a pragmatic and efficient approach for collecting, understanding and modelling business processes in order to improve and/or automate them. Furthermore, it provides valuable business rule, process and procedure interlocking approaches to help ensure that your modelling is comprehensive without being burdensome.

KNOWLEDGE AREAS COVERED

PMBOK KNOWLEDGE AREAS

Project Stakeholder Management | Project Scope Management | Project Quality Management

BABOK KNOWLEDGE AREAS

Strategy Analysis | Requirements Analysis and Design Definition | Elicitation and Collaboration

KEY LEARNING OBJECTIVES

- understand the relationship between policies, processes, procedures and process management
- describe the purpose and benefits of business process modelling using the compass approach
- discuss the essential business process modelling steps and ingredients that are necessary for success
- describe the importance of setting process boundaries and how that can make your modelling more productive
- use an ultra-efficient and crisp technique to develop clear and consistent process models that can be used in many aspects of project and business management
- create primary and alternate paths in models and use a technique to help focus on each when appropriate for maximum productivity
- improve business processes by developing “as-is” and “to-be” process maps
- understand the relationship between business process modelling and automating business processes
- work effectively with the key stakeholders involved in each process modelling session