

Business Case Justification Categories

1. Business Solutions

- Competitive Advantage
- Customer's Cycle Time Reduction
- Customer's Quality Improvements
- Customer's Service Improvements
- Enabling New Business Solutions/Services
- Improved Decision Making
- Integration of Business Solutions
- Strategic Architectures
- Increased Revenue
- Decreased business costs
- Other

2. Growth Enablement

- Centralised Control
- Decentralised Control
- Connectivity
- Consolidation of IT Infrastructure
- Constraint Relief
- Increased IT Capacity or Performance
- Documentation Management
- Other

3. End User Productivity

- Solution Availability
- Automation of Manual Tasks
- Improved End User Response Time
- Interoperability
- Improved End User Productivity
- User Friendly Interface
- Other

4. IT/ Systems Management

- Administrator Productivity
- Application Developer Productivity
- Auditability
- Automated Operations
- Improved Systems Availability
- Operations Productivity
- Security
- Other

5. Investment Protection

- Backup and Recovery
- Disaster Recovery
- Industry Standards
- Upgradeability
- Portability
- Regulatory (mandated)
- Other